

CORPORATE AND SOCIAL RESPONSIBILITY POLICY



IPM Facilities Ltd
15 Highview Business Centre
Bordon, Hampshire, GU35 0AX

0800 078 6279
hello@ipmf.co.uk

No 04135159 VAT GB755195017

IPM Facilities Ltd acknowledge that running our business influences society. We have a responsibility to our clients, our employees, and contractors as well as the broader community in which we operate.

We are committed to taking responsibility for our actions and encourage a positive contribution towards improving standards for our clients and employees, minimising our impact on the environment, and improving the quality of the local community.

By putting CSR into practice, we are committed, wherever possible, to:

- Conducting ourselves responsibly and in an ethical manner
- Creating a positive and supportive working environment
- Supporting local communities
- Improving service levels to clients
- Acting fairly in our dealings with suppliers and other third parties
- Minimising the impact on our environment.

We communicate this policy to our staff, clients, and other stakeholders by means of our website, publicity materials, and internal memos.

We provide our staff with training on our CSR strategy and this policy and seek to raise awareness of any negative impacts of our business and methods to reduce them.

Responsibility

Mark Noakes Managing Director is the Company's nominated officer and has overall responsibility for our CSR strategy and for implementing this policy. He has a key role in ensuring the systems and controls we have in place are effective.

All members of staff have a role to play in complying with our CSR objectives and are encouraged to make further suggestions in relation to initiatives we could undertake. If anyone has a suggestion, they should contact Mark Noakes.

We are fully committed to the highest possible standards of openness, honesty, and accountability. In line with that commitment we actively encourage all staff members who have serious concerns about any real or perceived departure from the high ethical standard that we set to voice those concerns openly.

We are committed to ensuring our policy remains effective. As part of our ongoing commitment, this policy is reviewed at least annually to verify its effective operation. Records of the reviews are maintained, and any necessary amendments are made to the policy, as appropriate.

Our CSR Principals

Our conduct

We aim to adopt the highest professional standards and not to act in such a way as to compromise our Company's integrity.

We actively promote respect between our staff members in their dealings with each other and with clients and other third parties.



IPM Facilities Ltd

15 Highview Business Centre, Bordon, Hampshire, GU35 0AX
0800 078 6279 | hello@ipmf.co.uk

Our working environment

We recognise that our staff are our most important resource. We actively seek to offer our staff a positive and healthy working environment and ensure that they have rewarding careers and job satisfaction.

We seek to ensure that all staff have access to the training they need, both for their own development and to enable them to deliver a high-quality service. Our procedures in relation to training and development can be found within our Training & Development policy.

We consider all staff members to be equal and we aim to create a working environment which is free of unlawful discrimination as set out in our Equal Opportunities policy.

Our community

In considering our impact on the community we sponsor or otherwise support local charities.

We will allow members of staff time off work to enable them to carry out work in support of their chosen charity and to encourage dialogue with local communities and groups for mutual benefit.

Our clients

We are committed to delivering a high level of service to all our clients. We understand that our business exists in a very competitive market and to retain our clients we need to deliver a professional and courteous service.

Wherever possible, we take steps to promote equal opportunity in relation to access to the legal services that we provide. We take account of the diversity of the communities we serve to ensure that, subject to funding constraints, our services are accessible to all clients.

Suppliers

We are committed to eliminating unlawful discrimination and to promoting equality and diversity in our professional dealings with suppliers and other third parties. Our Equality and Diversity Policy can be found in our Office Manual.

We endeavour to enter clear and fair contracts with our suppliers. We commit to the timely settlement of suppliers' invoices.

Wherever possible, we aim to support the local economy by contracting with local suppliers.

Environment

We are committed to behaving responsibly and to minimising our impact on the environment. We aim to minimise our impact on the environment by:

- Minimising waste and adopting sensible recycling policies in respect of our paper and food consumption
- Providing safe and comfortable working conditions
- Encouraging staff to walk or cycle to work
- Ensuring that electrical equipment and lights are off when not in use
- Ensuring that heating is turned off or down outside office hours

Responsibility

Responsibility for this policy, including an annual review of the policy to:

- Ensure that it remains up to date, compliant and relevant to the needs of the organisation and its clients
- Verify it is in effective operation across the company.

Signed:

A handwritten signature in black ink, appearing to read 'Mark Noakes', written in a cursive style.

Mark Noakes – Managing Director